

ORDER FORM



Labelheaven Ltd
Sixth floor
Higher Swan Lane
Bolton BL3 3BJ
UK England
Tel.: 01252-714943

www.labelheaven.co.uk

E-mail: labelheaven@gmail.com

Please Send to:

LabelHeaven Ltd
Sixth floor
Higher Swan Lane
Bolton BL3 3BJ
UK England

Customer number (if available):
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Invoice address:	Delivery address: (Only when this is a different address from the invoice address)
Company name (optional):	
Full name:	
Address:	
Place and postcode:	
Telephonenumber:	
E-mail address:	

I hereby order the following items from LabelHeaven Ltd:

Ordernumber	Product	Amount	unit (per pc./roll)	Price per unit (£ incl. VAT)	Total price (£ incl. VAT)
Post and packaging price:					
Total price (incl. VAT):					

Place, Date _____

Signature _____

Our postage and shipping costs:

United Kingdom:

Shipment to UK up to 5kg: Royal Mail / DPD = £ 3.50
Shipment to UK up to 2kg: Royal Mail / DPD = £ 5.50 Euro
Shipment to UK up to 5kg: Royal Mail / DPD = £ 7.50 Euro
Shipment to UK if goods are over £ 39.00 and up to 5kg: Royal Mail / DPD = £ 7,50
Shipment to UK up to 10kg: Royal Mail / DPD = £ 9.50
Shipment to UK up to 20kg: Royal Mail / DPD = £ 13.00
Shipment to UK up to 30kg: Royal Mail / DPD = £ 19.00

Ireland:

Shipment to IE up to 0.5kg: Royal Mail / DPD = £ 10.00
Shipment to IE up to 1kg: Royal Mail / DPD = £ 12.00
Shipment to IE up to 1.5kg: Royal Mail / DPD = £ 15.00
Shipment to IE up to 2kg: Royal Mail / DPD = £ 18.00
Shipment to IE up to 10kg: Royal Mail / DPD = £ 20.00
Shipment to IE up to 30kg: Royal Mail / DPD = £ 30.00

Europe, Austria, Belgium, Netherlands, Luxemburg, Denmark, France, Italy, Monaco, Czech Republic, Polands, Slovenia:

Shipment to EU up to 5kg: Royal Mail / DPD = £ 14
Shipment to EU up to 10kg: Royal Mail / DPD = £ 17
Shipment to EU up to 20kg: Royal Mail / DPD = £ 25
Shipment to EU up to 30kg: Royal Mail / DPD = £ 35

Switzerland:

Shipment to CH up to 0.5kg: Royal Mail / DPD = £ 8.00
Shipment to CH up to 1kg: Royal Mail / DPD = £ 12.00
Shipment to CH up to 2kg: Royal Mail / DPD = £ 19.00
Shipment to CH up to 5kg: Royal Mail / DPD = £ 34.00
Shipment to CH up to 10kg: Royal Mail / DPD = £ 37.00
Shipment to CH up to 20kg: Royal Mail / DPD = £ 45.00
Shipment to CH up to 31.5kg: Royal Mail / DPD = £ 55.00

1. General terms and conditions

The following general terms and conditions apply to all orders for Prefabricated labels, stickers and other services.

2. Offer and conclusion of contract

All offers by LabelHeaven Ltd. are free and non-binding.

Orders are binding once a written order confirmation has been sent or once the goods have been dispatched by LabelHeaven Ltd. insofar as a written confirmation of the orders by the contractual relationship and the scope of delivery are legally binding.

Other agreements and verbal declarations from our employees will in this case only be contract content, if they are confirmed by us in writing.

3. Delivery of labels, stickers etc.

The order will be delivered after the labels, stickers etc. have been dispatched. The dispatch of our products takes place in any case at the risk of the buyer. Once the goods have been dispatched the risk passes to the buyer. This also applies if freight-free delivery has been agreed. If the goods are to be collected by the purchaser, the risk is transferred to the customer with the upon pick-up.

4. Proofs

Proofreads need to be checked by the client for wrong spelling and other (printing) errors and returned to LabelHeaven Ltd. The Supplier shall not be liable for errors that the customer has overlooked. Any alterations made by telephone must be confirmed in writing. In the case of changes after the proof confirmation, all expenses including the costs of the machine stop shall be borne by the customer. In the case of coloured reproductions in all printing processes, slight deviations from the original shall not be regarded as a just cause for a complaint. The same applies to the comparison between any proofs and the final print.

5. Liability and damages

We are only liable for intentional and gross negligence on the part of our legal representatives and management employees and for deliberate and grossly negligent breach of the main duties by other employees.

We are not liable for consequential damages, as far as legally permissible, the manufacturer is in no way liable for any damages of any kind, including without limitation, direct or indirect damages resulting from personal injury, loss of profits, business interruption, loss of business information or any other property damage resulting from the use of this product or from the fact that it can not be used.

6. Hindrance of delivery

In the event of any delay or obstruction that hinders the the procurement, production or dispatch of products, such as force majeure, war, labour disputes, riots, official measures, lack of electricity or raw materials, operational disturbances or lack of supplies from our suppliers, the obligation to deliver will be put on hold for the period of the existence of these circumstances. If these circumstances last longer than two months, the buyer is entitled to terminate the order agreement.

7. Prices, payment

The prices and refunds are given in pound sterling plus VAT. All invoices are due immediately after the invoice date without deduction.

The costs for packaging, freight and shipping will be charged additionally. The withholding of payments due to any counterclaims and set-off against contested or non-legally binding claims shall be prohibited. In the event of a delay in payment, we are entitled to charge interest of 4% above the bank rate.

8. Retention of title and delivery time

The delivery of labels, stickers etc. is subject to retention of title. The products shall remain our property until full payment of all invoices , including those made in the future, has been received.

LabelHeaven Ltd. is not responsible if the agreed upon delivery time can not be met because of changes made to the order by the customer.

9. Other

The customer is responsible for examining the goods supplied by LabelHeaven Ltd. immediately after delivery or after his own collection and to notify any damage, deficiencies or complaints in writing within 5 working days to LabelHeaven Ltd. in writing. In the event of a response after 5 working days, a warranty claim of the buyer expires.

We can not give any guarantee for the suitability of our products for the specific purpose intended by the customer. Since the application conditions for adhesives are very different in practice, it is absolutely necessary to check the suitability of the product for the specific application by means of samples before each application. LabelHeaven Ltd. is entitled to issue images of all labels and stickers of the customer, produced with and without the customer's logo and or text, on the Internet.

Delivered quantities may up to 10% more or less than the ordered amount. The difference will be added to or deducted from the final invoice.

The customer guarantees to LabelHeaven Ltd. that the images that are printed do not violate any rights with which third parties can assert the power of the copyright law 1912 or force other national, supranational or international regulations in the field of copyright or the patent right or the right with regard to an unlawful Action. The customer protects the supplier both in court and out of court and all claims that third parties of the aforementioned law or the aforementioned regulations can assert.

The customer is obligated to ensure that a duplicate of the submitted image is in their possession. If the submitted image is lost by the supplier or becomes unusable due to damage, the customer will supply a new copy when a new order is placed. Costs for modifying the image may be charged again.

10. Invalidity clause

Should one of these clauses be invalid, this shall not affect the validity of the remaining clauses. Ineffective clauses are, as far as possible, replaced by clauses which largely meet the intended economic purpose.

11. Fulfillment and jurisdiction

The place of performance for delivery and payment as well as the court of jurisdiction is Westerstede. We are also entitled to bring an action to the registered office of the customer.

Right of cancellation

You have the right to cancel this your order of standard products (not customized) within a period of fourteen days without giving reasons. The period of revocation shall be fourteen days from the date on which you or a third party you designate, who is not the carrier, have or has taken possession of the goods.

To exercise your right of cancellation, you must contact us;

LabelHeaven Ltd
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Tel.: 01252-714943
Fax: 01204545666
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By means of a clear statement (for example, a letter, fax or e-mail) about your decision to cancel your order. You can use the enclosed sample cancellation form, but this is not required. In order to maintain the cancellation period, it is sufficient that you send the notification of the exercise of the right of cancellation before the end of the cancellation period.

Consequences of revocation

If you revoke this agreement, we will pay you all the payments we have received from you, including the delivery costs (except for the additional costs resulting from the fact that you have chosen a different type of delivery than the most favorable standard delivery offered by us), within a period of fourteen days from the date on which the notice of revocation of this contract has been received by us. For such repayment, we use the same payment you used in the original transaction, unless you have expressly agreed otherwise; In no case will you be charged for these repayment fees.

We may refuse the repayment until we have received the goods or until you have proved that you have returned the goods, whichever is earlier.

You must return the goods to us immediately or in any case no later than fourteen days from the date on which you inform us of the cancellation of your order. The deadline is respected when you send the goods before the end of the deadline of 14 days.

The customer will bear the immediate cost of returning the goods.

The customer shall only be liable for any loss of value of the goods if this loss in value is attributable to a handling which is not necessary for the purpose of checking the quality, characteristics and functioning of the goods.

The right of cancellation does not apply to the following orders:

- Orders for the supply of products which are not prefabricated and whose manufacture is subject to an individual selection or personalization by the customer or which are clearly tailored to the personal needs of the customer.